



VOLUNTEER ROLES — BUSKERFEST 2016

A-TEAM VOLUNTEERS: A-Team Volunteers are the runners and floaters of the festival. This role is key to ensuring that everything runs smoothly behind the scenes at Buskerfest. A-Team responsibilities are constantly changing. Common tasks include: taking supplies to the festival gates, replenishing stock at the souvenir sales booths, and making sure all the volunteer teams have water at their stations.

- A-team volunteers are also responsible for filling in for other positions when we are short on volunteers.
- A-Team volunteers will often have to complete one shift as a gate ambassador.

GATES AMBASSADORS: Gate Ambassadors welcome patrons to BuskerFest, raising awareness about epilepsy, and fundraising for Epilepsy Toronto. The Gate Ambassador role is a key volunteer position and it makes up the largest volunteer team at BuskerFest.

FESTIVAL GUIDES: Festival Guides provide information and directions to guests while ensuring that everyone has the best festival experience possible. Guides will be stationed at information stations or roaming throughout the festival to provide assistance.

EPILEPSY EDUCATORS: The Epilepsy Information Tent provides information about epilepsy, Epilepsy Toronto programs, and seizures to festival patrons. In this role, you will be hosting games that teach people about epilepsy, giving out prizes and providing information.

ACCESSIBILITY SUPPORT VOLUNTEERS: Accessibility Support volunteers help improve accessibility for all of our festival patrons. Volunteers on the accessibility team are stationed at the Busker Access Tents or at one of the accessible stages around the festival. They ensure that individuals who need help with accessibility have the support they need to have a great festival experience. Common tasks include: helping those with mobility issues travel through the crowd to the accessible stages and informing people about our accessible initiatives.

PERFORMER ASSISTANTS: Performer Assistants work with the entertainment team to make sure performances run smoothly. Performer Assistants are stationed at the various stages and music pitches throughout the festival, and are responsible for supervising their area, notifying sound technicians about sound issues, and aiding performers to set up and handling other issues.



HEADQUARTERS ASSISTANTS: HQ assistants help with the volunteer sign-in/out process, inputting volunteer hours into the database, and keeping headquarters tidy.

VOLUNTEER CAPTAINS: Captains take on a leadership role at BuskerFest. They supervise a team of volunteers, motivate volunteers, teach by example, and act as liaison between their team and the volunteer coordinator. The captain position requires more responsibility and a larger time commitment than other BuskerFest volunteer positions. Captains are required to attend captain meetings prior to BuskerFest, help out at Orientation/Training sessions, and complete at least 4 shifts during BuskerFest. While it is no longer a requirement, the majority of captains have volunteered at BuskerFest previously. If you are interested in becoming a captain, please email us at volunteers@epilepsytoronto.org as early as possible.

SENIOR VOLUNTEER CAPTAINS: The Senior Volunteer team is a small group of highly experienced volunteers who directly oversee the onsite management of all the other volunteer captains and teams. They are the link to the Volunteer Coordinator and all volunteers onsite. The Senior Volunteer Captains also help with the coordination and deployment of volunteers, and dealing with problems and emergencies on site.